

Self-Learning Orientation Module Post Test – Answer Key

1. AIDET is an acronym that enables all employees to communicate clearly with patients, visitors and each other. It stands for: Anticipate, Introduce, Duration, Explanation, Thank You

True **False**
2. Smoking, although prohibited throughout the Valley Health System’s buildings, is allowed in your car.

True **False**
3. Cell phones may only be used in designated areas.

True False
4. Employees may feel free to relax, chat and listen to the piano in the lobby of the hospital.

True **False**
5. Patients and medical emergencies always have priority when using the elevators.

True False
6. To ensure that we treat everyone with respect, we need to:
 - a. Be open and sensitive
 - b. Celebrate differences
 - c. Be aware of our own beliefs and how they impact our behavior
 - d. All of the above**
7. Patient confidentiality can be breached by:
 - a. Leaving a patient’s Protected Healthcare Information on an answer machine
 - b. Discussing patients and/or patients’ information in public places
 - c. Leaving a document containing patient information on top of the copier
 - d. All of the above**

8. Your friend asked you to check on a neighbor who has been admitted to the hospital. The proper response is:

- a. **I must respect every patient's privacy. I'm sorry I cannot do that.**
- b. I'll try to find out where he is and tell him you said hello.
- c. I'll ask his nurse how he is doing and if he can have visitors.

9. We inform patients of their right to make advance directives for their health care.

True False

10. The most effective way to prevent infections is to:

- a. See the doctor once a year
- b. Take vitamins
- c. **Wash your hands**

11. In the event of a fire, in what order would you do the following? [Number 1 to 4]

___ 4 ___ Extinguish the fire or evacuate

___ 2 ___ Activate the nearest fire alarm

___ 1 ___ Rescue people in immediate danger

___ 3 ___ Confine the fire – close all doors and windows

12. The "PASS" acronym [Pull, Aim, Squeeze, Sweep] is an easy way to remember how to use a fire extinguisher.

True False

13. Police and fire personnel may enter the MRI room at any time during an emergency.

True **False**

14. The "Right to Know Act" states that I have a right to know about potentially hazardous substances in the workplace.

True False