

Summer 2018 Quality Report



SEND YOUR CARE *home.*

Excellence, quality and a superior experience are always being evaluated at Valley Home Care. Each quarter, we'll share important data about our patient care so you can make the most informed recommendations for your patients.

VALLEY HOME CARE LEADS THE WAY IN PATIENT SATISFACTION

HHCAHPS Question:

Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).

Source: Center for Medicare and Medicaid Services (CMS) Home Health Consumer Assessment of Health Providers and Systems (HHCAHPS). The dataset includes rolling 12-month, risk-adjusted statistics ending in December 2017.

Agency	Period	Percentage of Patients Rating 9 or 10	Star Rating for this Question
Valley Home Care, Inc.	Jan '17 - Dec '17	87%	★★★★★
	Oct '16 - Sept '17	88%	★★★★
	Jul '16 - Jun '17	88%	★★★★★
Patient Care New Jersey, Inc.	Jan '17 - Dec '17	83%	★★★★
	Oct '16 - Sept '17	83%	★★★
	Jul '16 - Jun '17	78%	★★★
Visiting Health Services of New Jersey	Jan '17 - Dec '17	81%	★★★
	Oct '16 - Sept '17	80%	★★★
	Jul '16 - Jun '17	77%	★★★
Home Health Services of Hackensack (Amedisys)	Jan '17 - Dec '17	84%	★★★★
	Oct '16 - Sept '17	82%	★★★
	Jul '16 - Jun '17	85%	★★★★

**Refer your patients to Valley Home Care.
Call 201-291-6000 (prompt 1 then 1 again), or get started at VHCReferral.com.**