

Spring 2018 Quality Report

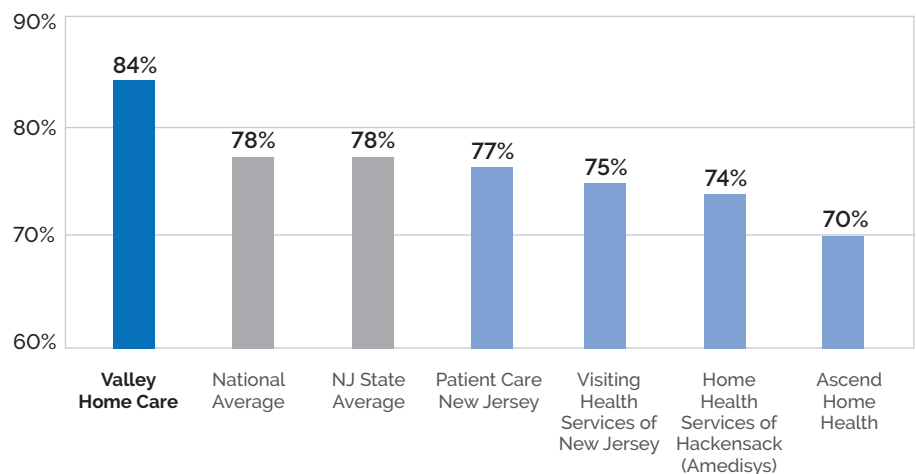


SEND YOUR CARE *home.*

Excellence, quality and a superior experience are always being evaluated at Valley Home Care. Each quarter, we'll share important data about our patient care so you can make the most informed recommendations for your patients.

TOPS IN PATIENT SATISFACTION

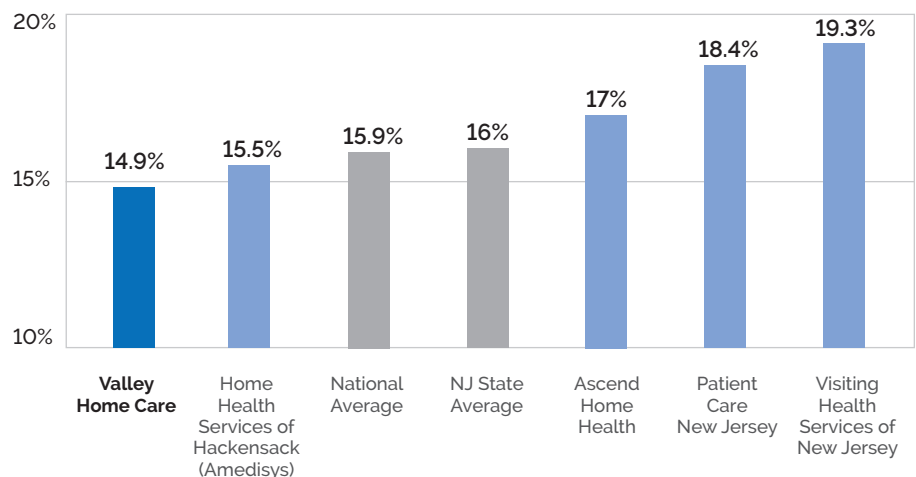
HHCAHPS Question:
Would patients recommend the home health agency to family and friends?



Satisfaction score source: Center for Medicare and Medicaid Services (CMS) Home Health Consumer Assessment of Health Providers and Systems (HHCAHPS). The dataset includes rolling 12-month, risk-adjusted statistics ending in Sept. 2017.

PREVENTING HOSPITAL ADMISSIONS

How often home health patients had to be admitted to the hospital.



Readmission rate source: Center for Medicare and Medicaid Services (CMS). The unplanned hospital care (emergent / acute care) results are on rolling 12-month, risk-adjusted statistics ending on June 30, 2017.

Refer your patients to Valley Home Care.

Call 201-291-6000 (prompt 1 then 1 again), or get started at VHCFerreferral.com.