

Self-Learning Orientation Module Post Test

****Do not write on this test, use answer sheet at end of packet! ****

1. AIDET is an acronym that enables all employees to communicate clearly with patients, visitors and each other. It stands for: Anticipate, Introduce, Duration, Explanation, Thank You
True False
2. Smoking, although prohibited throughout the Valley Health System's buildings, is allowed in your car.
True False
3. Cell phones may only be used in designated areas.
True False
4. Students/Instructors/Employees may feel free to relax, and chat in the lobby of the hospital.
True False
5. Patients and medical emergencies always have priority when using the elevators.
True False
6. To ensure that we treat everyone with respect, we need to:
 - a. Be open and sensitive
 - b. Celebrate differences
 - c. Be aware of our own beliefs and how they impact our behavior
 - d. **All of the above**
7. Patient confidentiality can be breached by:
 - a. Leaving a patient's Protected Healthcare Information on an answer machine
 - b. Discussing patients and/or patients' information in public places
 - c. Leaving a document containing patient information on top of the copier
 - d. **All of the above**
8. Your friend asked you to check on a neighbor who has been admitted to the hospital. The proper response is:
 - a. **I must respect every patient's privacy. I'm sorry I cannot do that.**
 - b. I'll try to find out where he is and tell him you said hello.
 - c. I'll ask his nurse how he is doing and if he can have visitors.
9. We inform patients of their right to make advance directives for their health care.
True False

10. In the event of a fire, in what order would you do the following? [Number 1 to 4]
- ___4___ Extinguish the fire or evacuate
 - ___2___ Activate the nearest fire alarm
 - ___1___ Rescue people in immediate danger
 - ___3___ Confine the fire – close all doors and windows
11. The “PASS” acronym [Pull, Aim, Squeeze & Sweep] is an easy way to remember how to use a fire extinguisher.
- True False
12. Police and fire personnel may enter the MRI room at any time during an emergency.
- True False
13. The “Right to Know Act” states that I have a right to know about potentially hazardous substances in the workplace.
- True False
14. If I enter a patient on contact isolation, I must stop at the door and put on a gown and gloves at minimum.
- True False
15. Hand washing/hand hygiene is the single most important way to prevent the spread of infections.
- True False
16. To ensure safety, what should you observe in each patient’s room?
- a. No clutter or debris on the floor.
 - b. Electric cords are in a safe place and out of the path of staff, patients and visitors.
 - c. Make sure the call bell is within reach.
 - d. All of the above.
17. When taking a break, which of the following should occur?
- a. Stay on the unit, and use the staff break room.
 - b. Sit in the knuckle space between the elevators.
 - c. Go to the employee dining area of the cafeteria.
 - d. Go to the lobby.
18. The 4 P’s for hourly rounding are:
- a. Pain, position, potty and possessions.
 - b. Potty, purpose, placement and possessions.
 - c. Pain, placement, priorities, and position.
 - d. Pain, priorities, potty, and possessions.

19. Valley utilizes the 10 HRO tools for error prevention with the goal of reaching 100% reliability and 0 Patient harm.

True False

20. What does C.U.S stand for?

- a. I'm concerned, I'm uncomfortable, this is a safety issue.
- b. I'm comfortable, I'm understood, this is safe.
- c. I'm confident, I'm understood, this is safe.
- d. None of the above