

# Boston Scientific Bedside Remote Monitoring

- **GREEN** light below the word latitude: NORMAL, do not touch. You should always see this.
- **YELLOW** doctor: Connection issue
  - Wait at least 1 hour to see if the issue resolves on its own.
  - If the yellow light persists after more than 1 hour:
    - Unplug the monitor from the base and the wall, wait 10 seconds, and plug both ends back in.
    - Press the **WHITE** button on the back of the monitor for 6 seconds and release.
      - If the doctor turns **GREEN**, do not touch again, as the connection issue has resolved.
      - If the doctor stays **YELLOW**, call Boston Scientific Patient Services during business hours.
- **RED** doctor: Call Boston Scientific Patient Services to troubleshoot. If you cannot reach them, call your provider during business hours at 201-432-7837.
- How to send a manual transmission:
  - Press and hold the center heart button for 2 seconds and release.
  - Sit beside your monitor, you should see all the lights fill up on the monitor from left to right. Once all the lights are **GREEN**, you can step away from the monitor.
  - Please notify the clinic once the transmission has been sent. If there are any **YELLOW** lights on the screen, call Boston Scientific Patient Services.

**Boston Scientific Patient Services: 1-866-484-3268**

