1. AIDET is an acronym that enables all employees to communicate clearly with patients, visitors and each other. It stands for: Anticipate, Introduce, Duration, Explanation, Thank You

    True   False

2. Smoking, although prohibited throughout the Valley Health System's buildings, is allowed in your car.

    True   False

3. Cell phones may only be used in designated areas.

    True   False

4. Students/Instructors/Employees may feel free to relax, chat and listen to the piano in the lobby of the hospital.

    True   False

5. Patients and medical emergencies always have priority when using the elevators.

    True   False

6. To ensure that we treat everyone with respect, we need to:
    a. Be open and sensitive
    b. Celebrate differences
    c. Be aware of our own beliefs and how they impact our behavior
    d. All of the above

7. Patient confidentially can be breached by:
    a. Leaving a patient's Protected Healthcare Information on an answer machine
    b. Discussing patients and/or patients' information in public places
    c. Leaving a document containing patient information on top of the copier
    d. All of the above

8. Your friend asked you to check on a neighbor who has been admitted to the hospital. The proper response is:
    a. I must respect every patient's privacy. I'm sorry I cannot do that.
    b. I'll try to find out where he is and tell him you said hello.
    c. I'll ask his nurse how he is doing and if he can have visitors.

9. We inform patients of their right to make advance directives for their health care.

    True   False

10. In the event of a fire, in what order would you do the following? [Number 1 to 4]
    ___4____Extinguish the fire or evacuate
    ___2____Activate the nearest fire alarm
    ___1_____Rescue people in immediate danger
    ___3____Confine the fire – close all doors and windows

11. The "PASS" acronym [Pull, Aim, Squeeze & Sweep] is an easy way to remember how to use a fire extinguish.

          True   False

12. Police and fire personnel may enter the MRI room at any time during an emergency.

          True   False

13. The "Right to Know Act" states that I have a right to know about potentially hazardous substances in the workplace.

          True   False

14. If I enter a patient on contact isolation, I must stop at the door and put on a gown and gloves at minimum.

          True   False

15. Hand washing/hand hygiene is the single most important way to prevent the spread of infections.

          True   False

16. What should be present in every room, every time?
    a. No clutter or debris on the floor.
    b. Electric cords are in a safe place and out of the path of staff, patients and visitors.
    c. Make sure call bell is within reach.
    d. All of the above.

17. Why is it important to accurately complete the Fall Risk and Mobility Communication Tool?
    a. It communicates fall risk and mobility levels to all staff.
    b. It is used as an educational tool for patients and families.
    c. It guides the use of alarms and equipment.
    d. All of the above.

18. The 4 P's for hourly rounding are:

    a. Pain, position, potty and possessions.

    b. Potty, purpose, placement and possessions.

    c. Pain, placement, priorities, and position.

    d. Pain, priorities, potty, and possessions.

19. Valley utilizes the 10 HRO tools for error prevention with the goal of reaching 100% reliability and 0 Patient harm.

          True   False

20. What does C.U.S stand for?

    a. I'm concerned, I'm uncomfortable, this is a safety issue.

    b. I'm comfortable, I'm understood, this is safe.

    c. I'm confident, I'm understood, this is safe.

    d. None of the above